





Soft Skills COURSES LIST



SOFT SKILLS COURSES LIST

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- Human Resource Skills
- Interoffice relationship Skills
- Leadership Skills
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- <u>Personal Improvement Skills</u>
- Problem Solving Skills
- <u>Time Management Skills</u>
- <u>Sales Skills</u>
- Executive Coaching





Business Skills

- Business Ethics
- Business Etiquette
- Business Succession Planning
- Change Management
- Customer Service
- Meeting Management
- Overcoming Sales Objections
- Safety In The Workplace
- Sales Fundamentals

- Client relationship management
- Supply Chain Management
- Stakeholders management
- Business storytelling
- Networking Skills
- Design Thinking
- Instructional Design
- Technical White Board

Communication Skills

- Body Language Basics
- Business Writing
- Communication Strategies
- Email Etiquette
- Internet Marketing Fundamentals
- Marketing Basics
- Media And Public Relations
- Presentation Skills
- Proposal Writing

- Social Intelligence
- Social Media In The Workplace
- Conference Call and Telephonic
- Conversation Skills
- Interpersonal Communication Skills
- Listening skills
- Assertive Communication
- Accent Neutralization

Conflict Management Skills

- Anger Management
- Civility In The Workplace
- Conflict Resolution

- Workplace Harassment
- Six Thinking Hat



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Human Resource Skills

- Employee Onboarding
- Employee Recruitment
- Generation Gaps
- Hiring Strategies
- Interviewing Skills
- Human Resource Management
- Managing Workplace Anxiety
- Talent Management
- Behavioral Event Interviewing

- Telework And Telecommuting
- Train-The-Trainer
- Virtual Team Building And Management
- Workplace Diversity
- Performance Management
- Campus to Corporate Orientation
- Competency Assessments

Interoffice Relationship Skills

- Appreciative Inquiry
- Assertiveness And Self-Confidence
- Delivering Constructive Criticism
- Emotional Intelligence

- Interpersonal Skills
- Cross Cultural Sensitivity General
- Women Empowerment

Leadership Skills

- Facilitation Skills
- Leadership And Influence
- First Managers
- Teamwork And Team Building
- Manager Management
- Leading Highly Successful Teams

- Seven Habits of Highly Effective people
- People Management Skills
- Influencing Skills
- Delegation Skills

Middle Management Skills

- Middle Management
- Office Politics For Managers
- Supervising Others

- Providing Feedback
- Coaching And Mentoring
- Employee Motivation



SOFT SKILLS COURSES LIST

Personal Improvement Skill

- Personal Productivity
- Stress Management
- Analytical Thinking

- Work-Life Balance
- Personal Branding

Problem Solving Skills

- Attention Management
- Creative Problem Solving
- Critical Thinking

- Negotiation Skill
- Strategic planning and decision-making

Time Management Skills

- Goal Setting and Getting Things Done
- Organisational Skills

- Time Management
- Project Management

Sales Skills

- In Person Sales
- Motivating Your Sales Team
- Overcoming Sales Objections
- Key Account Management

• Sales Fundamentals

- Coaching Salespeople
- Top 10 Sales Secrets
- Inbound and Outbound Sales and Service

Executive Coaching

- One to one Coaching
- Interview Skills Coaching
- Key Person Coaching
- Confidence Coaching
- Executive Presentation Coaching
- Employability Enhancement Training